



LARAMIE COUNTY LIBRARY

ANNUAL REPORT FY2021

JULY 2020 - JUNE 2021

Cheyenne
Burns
Pine Bluffs
Bookmobile

LaramieCountyLibrary.org



LETTER TO RESIDENTS

What did you do during the pandemic?

In FY21 (July 1, 2020-June 30, 2021) your library pivoted. The library's closure from March 16, 2020 to June 25, 2020, limited hours and services for part of FY20, and no in-person events in FY21 impacted our statistics. The Laramie County Library System Board of Directors, library administrators and the amazing library team prioritized safety at all times, adjusting to new and continually-evolving information about the virus.

Library employees took their jobs to new heights using creativity, collaboration and work ethic to create services such as virtual events, remote printing, inventive outreach, expanded Wi-Fi, and more. Their flexibility, innovation, and dedication helped your library ride the COVID-19 rapids and ensured that both patrons and employees came out safely on the other side of an incredibly bumpy journey.

If you see a library employee at the store, attending Fridays on the Plaza, or in the library, please pass on your gratitude. In return, we thank you for your patience and loyalty as we navigated the whitewater of an unprecedented year together.

This year, we've provided an extended snapshot of our statistics to better illustrate the impacts of COVID-19. We included FY19 and FY20 to show you how the library's closure from March 16, 2020 to June 25, 2020, limited hours and services for part of FY20, and no in-person events in FY21 impacted our statistics. We look forward to the day when we can return to calmer waters and to the levels of participation and engagement we last saw in FY19.

NUMBERS

	FY2019	FY2020	FY2021
Laramie County population	98,976	99,500	100,512
Patron registration <small>(purged in January 2020)</small>	95,582	65,914	67,956
Registration percentage	96.5%	66.3%	67.6%
Circulation - total	557,728	377,618	444,297
Circulation per capita	5.63	3.80	4.42
Circulation - children's	234,674	181,265	179,205
Collection - print materials	277,244	253,434	262,882
Collection - audio materials	25,113	23,257	23,146
Collection - video materials	20,224	15,588	19,475
Collection - magazines	201	206	224
Collection - ebooks <small>(FY21 change in provider)</small>	12,536	14,283	129,230
Collection - downloadable audiobooks	33,928	38,250	33,908
Interlibrary loans - provided	3,645	2,466	2,576
Interlibrary loans - borrowed	1,986	1,298	1,475
Reference questions answered	13,083	7,612	5,962
Databases	81	81	81
Public Internet terminals	154	107	116
Computer sessions	116,598	73,228	19,187
Wireless sessions	58,871	13,858	9,752
Hours of operation	6,872	4,607	3,172
Library visits	361,234	258,165	166,706
Volunteer hours of service	11,870	8,157	1,757
Volunteers - total number	220	162	51
Employees - total number	80	82	84
Event attendance - children	24,193	16,386	12,636
Event attendance - teen	1,087	725	607
Event attendance - adults	4,613	3,723	450
Events - number	1,204	771	723
Summer Reading participants	9,487	9,316	5,813
Expenditures - staff	\$3,406,699	\$3,830,121	\$3,836,883
Expenditures - collection	\$304,939	\$277,782	\$344,378
Expenditures - other <small>(intentional savings)</small>	\$1,630,299	\$1,416,542	\$178,047
Expenditures - total	\$5,431,937	\$5,524,445	\$4,359,308
Revenue - government <small>(mineral industry impact)</small>	\$4,840,536	\$5,684,796	\$5,637,465
Revenue - other	\$620,843	\$895,314	\$530,969
Revenue - total	\$5,461,379	\$6,579,796	\$6,168,434

PEOPLE

Laramie County Commissioners

Gunnar Malm, Chairman
Linda Heath
Buck Holmes
Brian Lovett
Troy Thompson

LCLS Board of Directors

Elizabeth Dillow, Chair
Juliet Daniels, Vice-Chair
Robert Dickerson, Treasurer
Stacia Berry
Michael Pearlman
Buck Holmes, Ex-Officio

LCLS Leadership Team

County Librarian
Carey Hartmann
Deputy Director of Operations
Laura Block
Deputy Director of Public Service
Jeff Collins
Adult Services Manager
Elizabeth Thorson
Circulation & Branch Services Manager
Kashawna White
Information Technology Services Manager
Vacant
Computer Center & Cataloging Services Manager
Cara Nett
Youth & Outreach Services Manager
Beth Cook
Laramie County Library Foundation Director
Kristi Wallin

Contact

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